

Adobe Licensing

Vann Wheeler - 2023-11-15 - Client Advancement Services

About

This page describes how Adobe products (including Adobe Acrobat Pro) are delivered to members of the School of Medicine.

Named-User License

Adobe licenses are now being purchased through a contract managed by the central Technology Services group. This affects the whole university. More information can be found at <http://adobe.vcu.edu/>. Faculty and Staff within the School of Medicine are granted an Adobe DC license. If the Creative Cloud suite is needed, a request can be submitted at <https://go.vcu.edu/adobe/cloudaccess>.

User Independent Licenses

The process above describes a license assigned to a specific user that can be installed on multiple computers that that user uses. If the Adobe software needs to be accessible to multiple people on a single PC, then a **Shared Devices License** is required. Please [submit a ticket to SOMTech](#) to help request this.

Installing the Software

Follow the steps below to install the software. If further assistance is needed, please submit a ticket to SOMTech at <http://go.vcu.edu/SOMTicket> to get a technician to help install the software.

More Documentation

More documentation can be found at <http://adobe.vcu.edu>. If you have any questions, please submit a ticket to SOMTech at <http://go.vcu.edu/SOMTicket>.