

## Connect to Horizon using App2Go Citrix Client

Rebecca Tucker - 2024-11-14 - Horizon VDI

This article applies to the following environments:

<b>High Security (Black Environment)</b>	<b>Yes</b>
<b>Standard Security (Gold Environment)</b>	<b>Yes, but if you can run a VCU VPN client, <a href="#">Connect to Horizon using a Web Browser</a> is more optimal</b>

Open a web browser and navigate to [app2go.vcu.edu](http://app2go.vcu.edu)

Accept the VCU System Usage Agreement



Enter your credentials (use your **eID@vcu.edu** email and **password**) (or select your **vcu.edu** account)



If prompted, select Detect Workspace



Locate and launch the VCU-Remote Access Desktop

From the desktop, launch VMware Horizon Client

First time logging on? You will need to define a new connection.

Select Add Server

Name of the Connection Server:

Manually type in: **black.horizon.som.vcu.edu** and click Connect

Enter your credentials (use your **eID@vcu.edu** email and **password**) (or select your **vcu.edu** account) to sign in



A pop-up may appear that needs addressing:

Click OK

In the browser window, change the 01 in the URL to 02 and hit enter

The VMware Horizon Client opens and allows selection of the appropriate black high-sensitivity environment.

Opening the black environment will produce a pop-up requiring a few extra steps. This [Keylogger article](#) will help walk you through this fix.

Once Keylogger Blocking is enabled, relaunching the VMware Horizon Client from the remote desktop will allow access into the appropriate black environment.

What's next?

[Map a network drive to access your data](#)