

## Connect to Horizon using App2Go Citrix Client

Rebecca Tucker - 2024-11-14 - Horizon VDI

This article applies to the following environments:

<b>High Security (Black Environment)</b>	<b>Yes</b>
<b>Standard Security (Gold Environment)</b>	<b>Yes, but if you can run a VCU VPN client, <a href="#">Connect to Horizon using a Web Browser</a> is more optimal</b>

Open a web browser and navigate to [app2go.vcu.edu](http://app2go.vcu.edu)

Accept the VCU System Usage Agreement



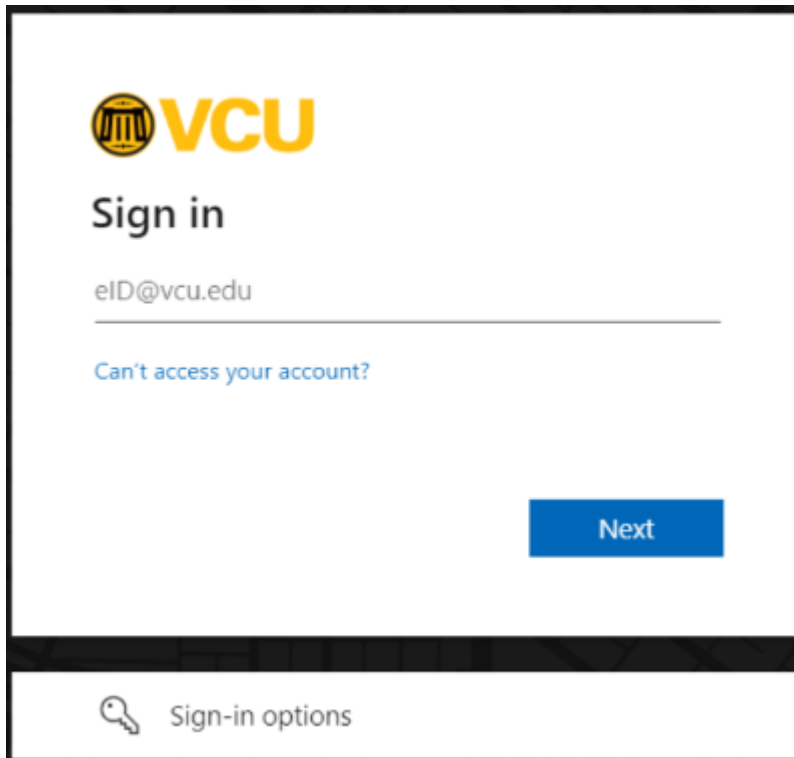
### VCU System Usage Agreement

This computer system is the property of the Virginia Commonwealth University. It is reserved for use by authorized individuals. Your use of this computer system is subject to the VCU Computer and Network Resource Use Policy, VCU Information Security Policy (both located at <https://go.vcu.edu/itstandard>), and any other applicable Federal, State and University laws, policies, standards and regulations. The University reserves the right to monitor the use of this application. Improper use of this application is strictly prohibited. Violators may be subject to disciplinary action under University policies or criminal prosecution under the law.

**Accept**

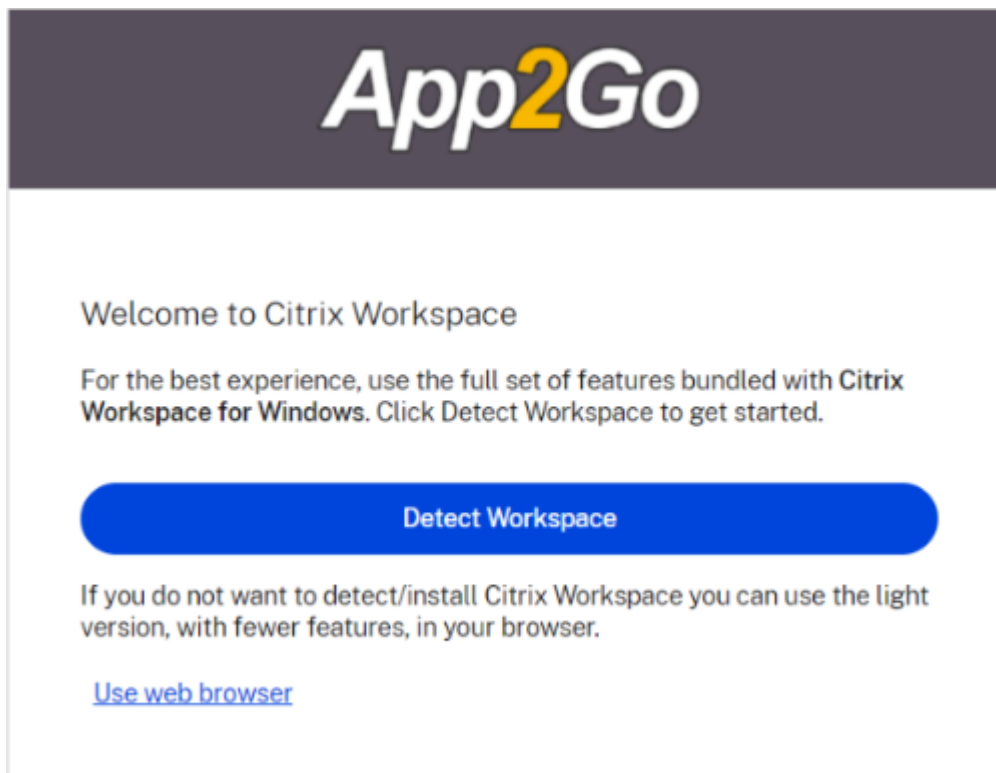
Enter your credentials (use your **eid@vcu.edu** email and **password**) (or select your

vcu.edu account)



The image shows a VCU sign-in page. At the top left is the VCU logo, which consists of a yellow circle containing a stylized building icon, followed by the letters "VCU" in a bold, yellow, sans-serif font. Below the logo, the text "Sign in" is displayed in a dark grey, sans-serif font. Underneath, there is a text input field containing the email address "eID@vcu.edu". A horizontal line is positioned below the input field. To the left of the "Next" button, there is a link that says "Can't access your account?". The "Next" button is a solid blue rectangle with the word "Next" in white, sans-serif font. At the bottom of the page, there is a dark grey bar containing a key icon and the text "Sign-in options".

If prompted, select Detect Workspace



The image shows the App2Go interface for Citrix Workspace. At the top, there is a dark grey header with the "App2Go" logo in white and yellow. Below the header, the text "Welcome to Citrix Workspace" is displayed in a dark grey, sans-serif font. Underneath, there is a paragraph of text: "For the best experience, use the full set of features bundled with Citrix Workspace for Windows. Click Detect Workspace to get started." Below this text is a large, blue, rounded rectangular button with the text "Detect Workspace" in white, sans-serif font. Underneath the button, there is another paragraph of text: "If you do not want to detect/install Citrix Workspace you can use the light version, with fewer features, in your browser." Below this text is a link that says "Use web browser" in blue, underlined, sans-serif font.

Locate and launch the VCU-Remote Access Desktop

From the desktop, launch VMware Horizon Client

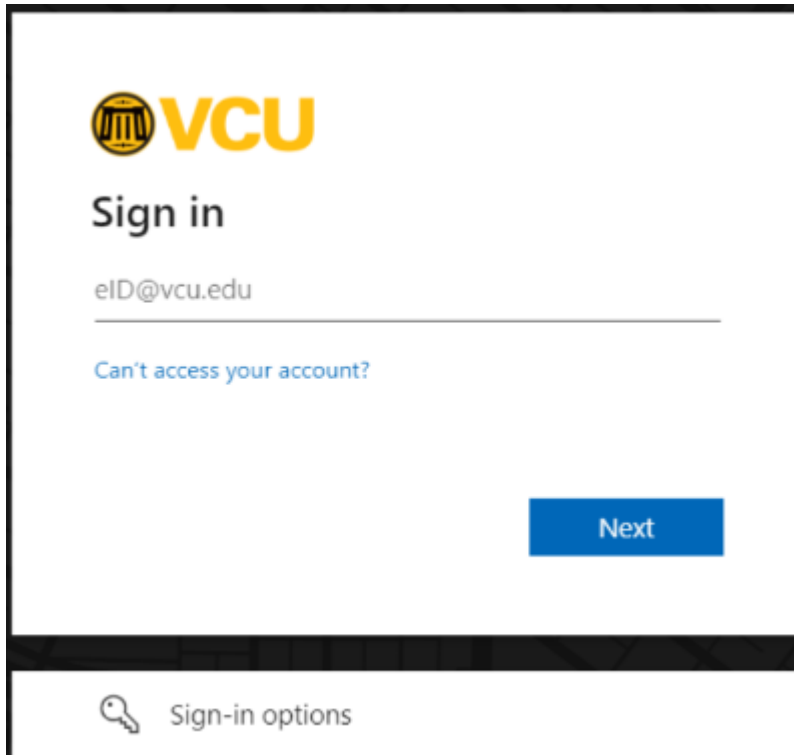
First time logging on? You will need to define a new connection.

Select Add Server

Name of the Connection Server:

Manually type in: **black.horizon.som.vcu.edu** and click Connect

Enter your credentials (use your **eID@vcu.edu** email and **password**) (or select your **vcu.edu** account) to sign in



A pop-up may appear that needs addressing:

Click OK

In the browser window, change the 01 in the URL to 02 and hit enter

The VMware Horizon Client opens and allows selection of the appropriate black high-sensitivity environment.

Opening the black environment will produce a pop-up requiring a few extra steps. This [Keylogger article](#) will help walk you through this fix.

Once Keylogger Blocking is enabled, relaunching the VMware Horizon Client from the remote desktop will allow access into the appropriate black environment.

What's next?

[Map a network drive to access your data](#)