

## Connect to Horizon using VMware Native Client

Rebecca Tucker - 2024-11-22 - Horizon VDI

This article applies to the following environments:

<b>High Security (Black Environment)</b>	<b>Yes</b>
<b>Standard Security (Gold Environment)</b>	<b>Yes</b>

If this is your **first time** connecting to Horizon on this computer, please select the appropriate link below for additional setup information.

- [Setup Horizon native client on a VCU-managed Windows computer](#)
- Setup Horizon native client on a VCU-managed Mac computer
- [Setup Horizon native client on a VCU Health-managed Windows computer](#)
- [Setup Horizon native client on a personal device](#)

If this is **not** your first time connecting to Horizon:

Please ensure the following clients are installed and running/enabled:

<b>High Security (Black Environment)</b>	<a href="#">Zscaler Client</a>
<b>Standard Security (Gold Environment)</b>	<a href="#">Zscaler Client</a> OR <a href="#">Cisco AnyConnect VPN</a>

Then,

Double-click the VMware Horizon Client icon on your desktop to open the Native Client

Double-click the environment to which you are assigned

Enter your credentials (use your **eID@vcu.edu** email and **password**) (or select your **vcu.edu** account) to sign in



Accept the VCU Computer and Network Policy to continue



Double-click the icon to open your assigned environment

✘ -OR- ✘

In the instance you run into a pop-up related to **Keylogger Blocking**, please review [this article](#) for assistance.

What's next? [Map a network drive to access your data](#)