

Connect to Horizon using VMware Native Client

Rebecca Tucker - 2024-11-14 - Horizon VDI

This article applies to the following environments:

High Security (Black Environment)	Yes
Standard Security (Gold Environment)	Yes

If this is your **first time** connecting to Horizon on this computer, please select the appropriate link below for additional setup information.

- [Setup Horizon native client on a VCU-managed Windows computer](#)
- Setup Horizon native client on a VCU-managed Mac computer
- Setup Horizon native client on a VCU Health-managed Windows computer
- [Setup Horizon native client on a personal device](#)

If this is **not** your first time connecting to Horizon:

Please ensure the following clients are installed and running/enabled:

High Security (Black Environment)	Zscaler Client
Standard Security (Gold Environment)	Zscaler Client OR Cisco AnyConnect VPN

Then,

Double-click the VMware Horizon Client icon on your desktop to open the Native Client

Double-click the environment to which you are assigned

Enter your credentials (use your **eid@vcu.edu** email and **password**) (or select your **vcu.edu** account) to sign in



Sign in

eID@vcu.edu

[Can't access your account?](#)

Next



Sign-in options

Accept the VCU Computer and Network Policy to continue



VMware Horizon

This computer system is the property of the Virginia Commonwealth University. It is reserved for use by authorized individuals. Your use of this computer system is subject to the VCU Computer and Network Resource Use Policy, VCU Information Security Policy (both located at <https://go.vcu.edu/itstandard>), and any other applicable Federal, State and University laws, policies, standards and regulations. The

Accept

Cancel

Double-click the icon to open your assigned environment



In the instance you run into a pop-up related to **Keylogger Blocking**, please review [this article](#) for assistance.

What's next? [Map a network drive to access your data](#)