

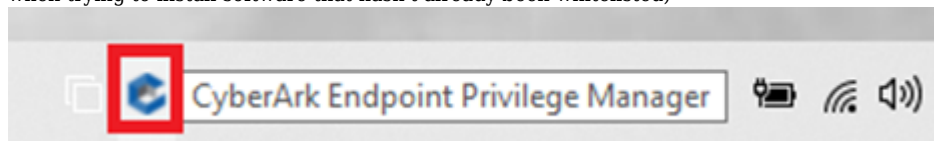
CyberArk User Guide

Lionel Vennie - 2021-12-10 - [Admin Rights](#)

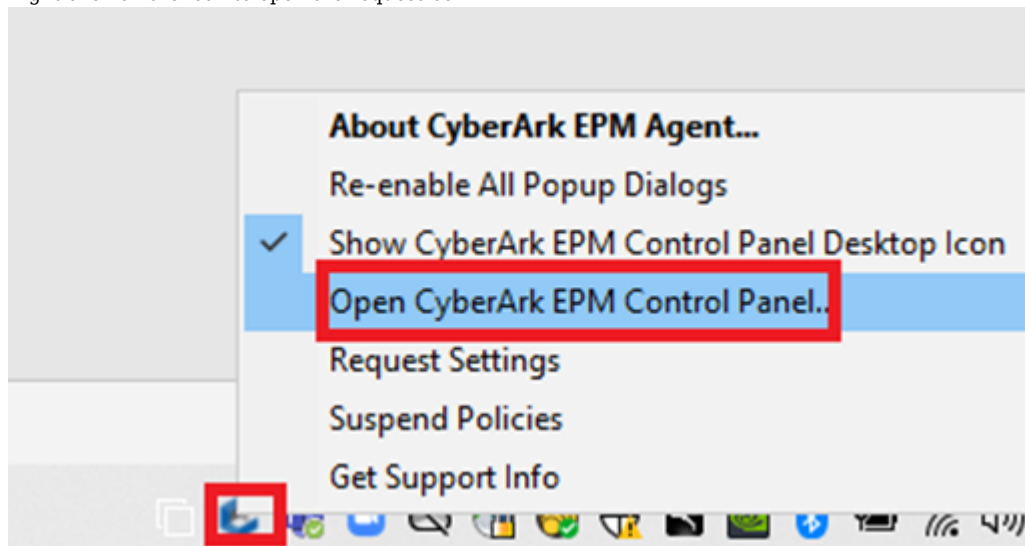
Nearly all SOMTech-supported Windows-based computers currently use CyberArk EPM privilege management software. This software automatically elevates privileges to administrator level when running whitelisted software. CyberArk EPM automatically allows for requests to be submitted for other software to be whitelisted. CyberArk should ONLY be used for elevating a software installation, other types of request should be made here:

- VCU Health requests at 828-6447 or in [Keystone](#)
- VCU requests at 828-2227 or in [Cherwell](#)

1. Locate the CyberArk icon in the bottom right of your Windows Taskbar (skip to #3 if you are prompted when trying to install software that hasn't already been whitelisted)



2. Right click on the icon to open the request box



3. Select Request Administrative Privileges
 - Enter a detailed description of the intended use of the software

▼

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Search CyberArk EPM Control Panel

+

Add Printer

✗

Remove Printer

⚙️

Request Administrative Privileges

Request Administrative Privileges

Request administrative privileges to run/install an application or perform other task.
your name , please provide the justification here:

Please type your name here and a detailed description of why you are requesting the software.

Enter your email address to allow your System Administrator to notify you when this request is approved:

Cancel

OK