

EMS Recorders

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EMS Recorders

(Recorders Not Starting - System Manager)

Problem:

No Recorders listing in EMS System Manager

Procedure Solution Steps:

Update of the Recorder Status in EMS System Manger: "Tools," "Notify Server: Update Recorder Status"

Do a Health Check of the System EMS System Manger: "Tools," "System Health Check,"

Notify EMS of FAILED (Status) 1-877-367-5050 ext 223

Restart Services Manually (EMS Help desk / IT support Required)

Check that DVRs and Servers are online