

## EMS Recorders

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### **EMS Recorders**

#### **(Recorders Not Starting - System Manager)**

#### **Problem:**

No Recorders listing in EMS System Manager

#### **Procedure Solution Steps:**

Update of the Recorder Status in EMS System Manager: "Tools," "Notify Server: Update Recorder Status"

Do a Health Check of the System EMS System Manager: "Tools," "System Health Check,"

Notify EMS of FAILED (Status) 1-877-367-5050 ext 223

Restart Services Manually (EMS Help desk / IT support Required)

Check that DVRs and Servers are online