

How to Install and Use Global Protect VPN

Vann Wheeler - 2023-05-17 - Client Services

How to Install and Use Global Protect VPN for VCUHS Access

Step 1: navigate to <https://gateway.vcuhealth.org/> and sign in with your VCUHS email address and password:

Step 2: Send and approve the VCUHS DUO push to your cell phone:

Step 3: Download and install the appropriate version of Global Protect for your computer (Most

modern windows PCs use the 64bit agent).

Step 4: Once Global Protect is installed, it will show up in the bottom right of your taskbar:

Step 5: Click on this icon, and you will see this window, where you will need to type in 'gateway.vcuhealth.org'

Step 6: Click "Connect" which will bring this sign in page up, you will sign in with your VCUHS Email and password again.

Step 6: Send and approve the DUO Push on your cell phone:

Step 7: Once you've approved the push, there will be a brief delay. Then you will notice the Global protect Icon in the bottom right taskbar switch to this, with a Check Mark indicating the VPN is connected:

Attachments

- [How-to-Install-and-Use-Global-Protect-VPN-PC.pdf \(377.74 KB\)](#)