

## Paging Troubleshooting

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**Purpose:** Guide on how to restart/ troubleshoot Paging

**Software Needed:** SimulationIQ (EMS) AV Controller

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\*All paging will be down a couple minutes, while the services restart, after this process.

Confirm that the 9th or 10th floor is not using paging, before continuing

1. Login to AV Control System from Control Room PC or Observation PC



2. Select "System Monitor" from Settings Menu at top right of AV Control System  
Screen



3. Expand "Services" and Select "Restart" for "Agent" and "Scheduler"

