

Knowledgebase > Client Advancement Services > Endpoint > Updating CyberArk EPM Client

Updating CyberArk EPM Client

Vann Wheeler - 2025-07-25 - Endpoint

- 1. Log into the console
- 2. Expand "My Computers"
- 3. Select Upgrade or Uninstall

Ÿ	CYBER ARK		Upgrade or Uninstall Agents Q VCU School of Medici Management							
		*	Computer - Action -	10	PReport					
7	EPM		Computers: Total: 1610 Upgrade	required: 514 Up	grading: 1 Upgrade completed: 1075	Upgrade failed: 509				
1)			4	Computers - Total 1610, Show	n 100				
		_	App	aly Reset	Computer	Agent Version	Status	Threat Pro		
			Group By:		NEUROLAB	6.4.0.474	Disconnected (Last : N/A		
63	Events Management		None		🗌 🐺 SIM-LBY-10100	22.10.0.972	Alive	Not Runnin		
			L. S. S.	1000	🔲 🐺 SIM-SIM-9100	22.10.0.972	Alive	Not Runnin		
82	Application Catalog	~	17 Common	•	🗌 🐺 SIM-STF-10102C1	22.10.0.972	Alive	Not Runnin		
			Name	D.	SIM-STF-10102CS	22.10.0.972	Alive	Not Runnin		
00 =	Policies	~	Version All	~	🗌 🐺 SIM-STF-102258	22.10.0.972	Alive	Not Runnin		
			Logged in	10	🗆 💻 SIM-STF-9220	22.10.0.972	Alive	Not Runnin		
			Status Filter		🗌 🐺 SOM012629	22.10.0.972	Alive	Not Runnin		
000	Reports	~	IP from	D.	SOM10011	22.10.0.972	Alive	Not Runnin		
			to	10	🗆 🐺 SOM10020	22.10.0.972	Alive	Not Runnin		
C	My Computers	^			🖂 🐺 SOM10023	22.10.0.972	Upgrading	Not Running		
			PAS Status All	×	🔲 🐺 SOM10024	22.10.0.972	Alive	Not Runnin		
	Upgrade or Uninstall Agents		12 Predefined Groups	-	SOM10040	22.10.0.972	-Disconnected (Last : N/A			
	Developed Contex		Network Any	~	🗆 💻 SOM10043	22.10.0.972	Alive	Not Runnin		
	Download Center		OS Any	~	SOM10044	6.4.0.474		Last : N/A		
B	Threat Intelligence		32/64bit Any		C	6.4.0.474	Disconnected (Last : N/A			
			in the first second sec	114	SOM10049	22.10.0.972	Alive	Not Running		
-			🙀 Custom Groups 🔹		🗆 💻 SOM10050	22.10.0.972				
Ę	Policy Audit	\sim	Unbound		C	6.4.0.474	-Disconnected (Last : N/A			
			SuspendPolicies		□	22.10.0.972	Alive	Not Running		

- 1. Select Actions
- 2. Select upgrade all older

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¢	CYBERARK		Upgrade or Uninstall Agents					📮 VCU Sch	C VCU School of Medici Managemen		
		1	Computer ~	Action ~	B	Report					
	l		Computers:	Upgrade Checked ade completed: 1075 Upgrade failed: 509							
$\neg \uparrow$) EPM			Upgrade All Older							
\sim				Cancel Upgrade	grade		Total 1610, Sho				
				Uninstall Checked			outer ROLAB	 Agent Version 6.4.0.474 	Status Disconnected (Threat Pro	
цтр.	E		Group By:	Generate Secure To	ken for all Co	mputers	LBY-10100	22.10.0.972	Alive	Not Runnir	
ĽØ	Events Management		None	Generate Secure To			SIM-9100	22.10.0.972	Alive	Not Runnir	
~~			😾 Common		•		M-STF-10102C1	22.10.0.972	Alive	Not Runnir	
80	Application Catalog	~	Name		10		M-STF-10102CS	22.10.0.972	Alive	Not Runni	
			Version	All	~		M-STF-10225B	22.10.0.972	Alive	Not Runni	
<u>;</u>	Policies	\sim	Logged in		B		M-STF-9220	22.10.0.972	Alive	Not Runnir	
			Status	Filter		🗆 💻 sc	M012629	22.10.0.972	Alive	Not Runnir	
00 م	Reports	~	IP fro		l)	🗆 📕 SC	M10011	22.10.0.972	Alive	Not Runnir	
			10			🗆 💻 sc	M10020	22.10.0.972	Alive	Not Runnir	
Ģ	My Computers	^			6	🗆 💻 sc	M10023	22.10.0.972	Upgrading	Not Runnir	
÷			PAS Statu	IS All	~	🗆 💻 so	M10024	22.10.0.972	Alive	Not Runni	
	Upgrade or Uninstall Agents		😾 Predefine	d Groups	•	🗆 📃 sc	M10040	22.10.0.972	Disconnected (Last : N/A	
	Download Center		Network	Any	*	🗆 💻 SC	M10043	22.10.0.972	Alive	Not Runnir	
	Download Center		os	Any	~	🗌 💻 SC	M10044	6.4.0.474	Disconnected (Last : N/A	
놳子	Threat Intelligence	~	32/64bit		~	🗆 💻 sc	M10047	6.4.0.474	Disconnected (Last : N/A	
7497	rinear intelligence		Gustom (🗆 💻 sc	M10049	22.10.0.972	Alive	Not Runnir	
		~			-	🗆 💻 sc	0M10050	22.10.0.972	Disconnected (Last : N/A	
Ę	Policy Audit		Unbo			🗌 💻 sc	M10053	6.4.0.474	Disconnected (Last : N/A	
			🗹 Susp	endPolicies		🗆 💻 SC	M10054	22.10.0.972	Alive	Not Runnin	

