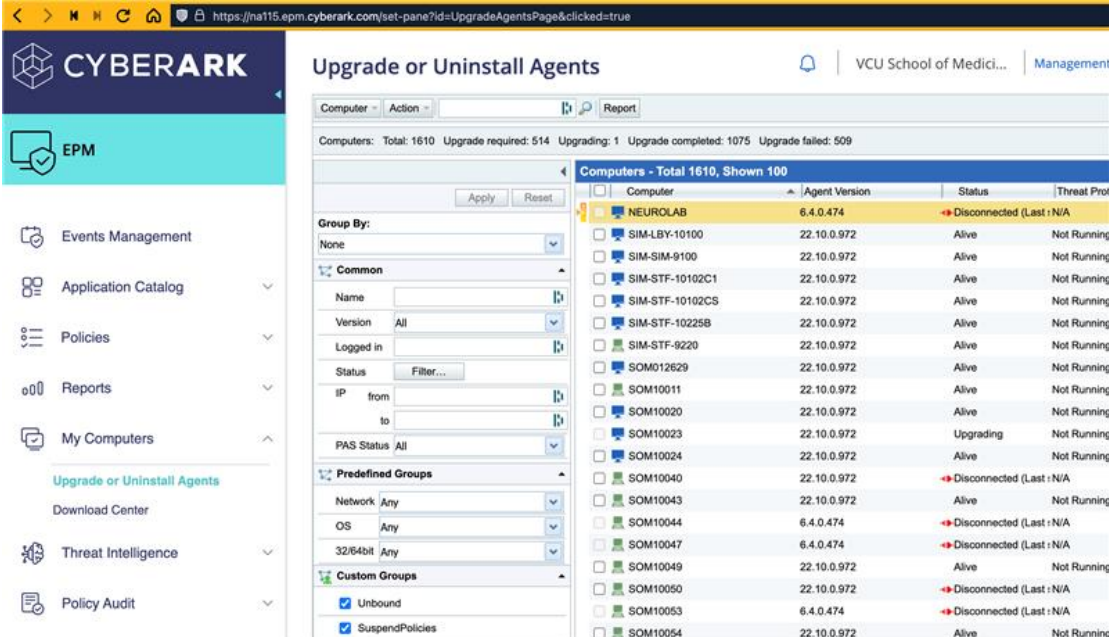


Updating CyberArk EPM Client

Vann Wheeler - 2025-12-04 - [Endpoint](#)

1. Log into the console
2. Expand "My Computers"
3. Select Upgrade or Uninstall



The screenshot shows the CyberArk EPM console interface. The left sidebar contains navigation options: Events Management, Application Catalog, Policies, Reports, My Computers, Upgrade or Uninstall Agents (highlighted), Download Center, Threat Intelligence, and Policy Audit. The main content area is titled 'Upgrade or Uninstall Agents' and shows a summary of computer status: Total: 1610, Upgrade required: 514, Upgrading: 1, Upgrade completed: 1075, Upgrade failed: 509. Below this, a table lists computers with columns for Computer, Agent Version, Status, and Threat Protection. The 'NEUROLAB' group is selected, showing 100 computers. The status of the computers is 'Upgrading'.

Computer	Agent Version	Status	Threat Protection
NEUROLAB	6.4.0.474	Disconnected (Last: N/A)	
SIM-LBY-10100	22.10.0.972	Alive	Not Running
SIM-SIM-9100	22.10.0.972	Alive	Not Running
SIM-STF-10102C1	22.10.0.972	Alive	Not Running
SIM-STF-10102CS	22.10.0.972	Alive	Not Running
SIM-STF-10225B	22.10.0.972	Alive	Not Running
SIM-STF-9220	22.10.0.972	Alive	Not Running
SOM012629	22.10.0.972	Alive	Not Running
SOM10011	22.10.0.972	Alive	Not Running
SOM10020	22.10.0.972	Alive	Not Running
SOM10023	22.10.0.972	Upgrading	Not Running
SOM10024	22.10.0.972	Alive	Not Running
SOM10040	22.10.0.972	Disconnected (Last: N/A)	
SOM10043	22.10.0.972	Alive	Not Running
SOM10044	6.4.0.474	Disconnected (Last: N/A)	
SOM10047	6.4.0.474	Disconnected (Last: N/A)	
SOM10049	22.10.0.972	Alive	Not Running
SOM10050	22.10.0.972	Disconnected (Last: N/A)	
SOM10053	6.4.0.474	Disconnected (Last: N/A)	
SOM10054	22.10.0.972	Alive	Not Running

1. Select Actions
2. Select upgrade all older

CYBERARK

EPM

Events Management

Application Catalog

Policies

Reports

My Computers

Upgrade or Uninstall Agents

Download Center

Threat Intelligence

Policy Audit

Upgrade or Uninstall Agents

VCU School of Medici... | Management

Computer

Action

Report

Computers:

Upgrade Checked

Upgrade All Older

Cancel Upgrade

Uninstall Checked

Group By:

None

Common

Predefined Groups

Custom Groups

Upgrade failed: 509

Total 1610, Shown 100

Computer

Agent Version

Status

Threat Prot

ROLAB

6.4.0.474

Disconnected (Last : N/A)

LBY-10100

22.10.0.972

Alive

Not Running

SIM-9100

22.10.0.972

Alive

Not Running

SIM-STF-10102C1

22.10.0.972

Alive

Not Running

SIM-STF-10102CS

22.10.0.972

Alive

Not Running

SIM-STF-10225B

22.10.0.972

Alive

Not Running

SIM-STF-9220

22.10.0.972

Alive

Not Running

SOM012629

22.10.0.972

Alive

Not Running

SOM10011

22.10.0.972

Alive

Not Running

SOM10020

22.10.0.972

Alive

Not Running

SOM10023

22.10.0.972

Upgrading

Not Running

SOM10024

22.10.0.972

Alive

Not Running

SOM10040

22.10.0.972

Disconnected (Last : N/A)

SOM10043

22.10.0.972

Alive

Not Running

SOM10044

6.4.0.474

Disconnected (Last : N/A)

SOM10047

6.4.0.474

Disconnected (Last : N/A)

SOM10049

22.10.0.972

Alive

Not Running

SOM10050

22.10.0.972

Disconnected (Last : N/A)

SOM10053

6.4.0.474

Disconnected (Last : N/A)

SOM10054

22.10.0.972

Alive

Not Running

3.