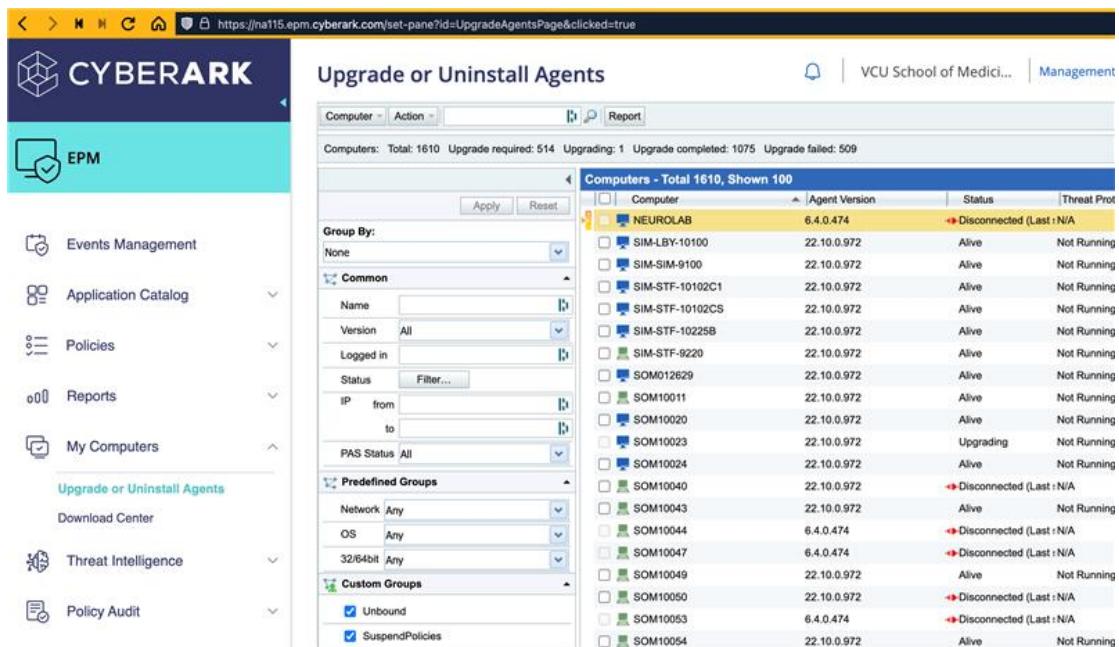


## Updating CyberArk EPM Client

Vann Wheeler - 2026-01-15 - [Endpoint](#)

1. Log into the console
2. Expand "My Computers"
3. Select Upgrade or Uninstall



| Computer        | Agent Version | Status                    | Threat Prof |
|-----------------|---------------|---------------------------|-------------|
| NEUROLAB        | 6.4.0.474     | Disconnected (Last : N/A) |             |
| SIM-LBY-10100   | 22.10.0.972   | Alive                     | Not Running |
| SIM-SIM-9100    | 22.10.0.972   | Alive                     | Not Running |
| SIM-STF-10102C1 | 22.10.0.972   | Alive                     | Not Running |
| SIM-STF-10102CS | 22.10.0.972   | Alive                     | Not Running |
| SIM-STF-10225B  | 22.10.0.972   | Alive                     | Not Running |
| SIM-STF-9220    | 22.10.0.972   | Alive                     | Not Running |
| SOM012629       | 22.10.0.972   | Alive                     | Not Running |
| SOM10011        | 22.10.0.972   | Alive                     | Not Running |
| SOM10020        | 22.10.0.972   | Alive                     | Not Running |
| SOM10023        | 22.10.0.972   | Upgrading                 | Not Running |
| SOM10024        | 22.10.0.972   | Alive                     | Not Running |
| SOM10040        | 22.10.0.972   | Disconnected (Last : N/A) |             |
| SOM10043        | 22.10.0.972   | Alive                     | Not Running |
| SOM10044        | 6.4.0.474     | Disconnected (Last : N/A) |             |
| SOM10047        | 6.4.0.474     | Disconnected (Last : N/A) |             |
| SOM10049        | 22.10.0.972   | Alive                     | Not Running |
| SOM10050        | 22.10.0.972   | Disconnected (Last : N/A) |             |
| SOM10053        | 6.4.0.474     | Disconnected (Last : N/A) |             |
| SOM10054        | 22.10.0.972   | Alive                     | Not Running |

1. Select Actions
2. Select upgrade all older

https://na115.epm.cyberark.com/set-pane?id=UpgradeAgentsPage&clicked=true

**CYBERARK**

**EPM**

**Events Management**

**Application Catalog**

**Policies**

**Reports**

**My Computers**

**Upgrade or Uninstall Agents**

**Download Center**

**Threat Intelligence**

**Policy Audit**

**Upgrade or Uninstall Agents**

**Action**

**Computers:** Upgrade Checked

**Group By:** None

**Common**

**Predefined Groups**

**Custom Groups**

**Upgrade All Older**

**Cancel Upgrade**

**Uninstall Checked**

**Generate Secure Token for all Computers...**

**Generate Secure Token for selected Computer...**

**Name**

**Version** All

**Logged in**

**Status** Filter...

**IP** from to

**PAS Status** All

**Network** Any

**OS** Any

**32/64bit** Any

**Unbound**

**SuspendPolicies**

**Report**

**Total 1610, Shown 100**

**ROLAB** 6.4.0.474 Disconnected (Last : N/A)

**LBY-10100** 22.10.0.972 Alive Not Running

**SIM-9100** 22.10.0.972 Alive Not Running

**SIM-STF-10102C1** 22.10.0.972 Alive Not Running

**SIM-STF-10102CS** 22.10.0.972 Alive Not Running

**SIM-STF-10225B** 22.10.0.972 Alive Not Running

**SIM-STF-9220** 22.10.0.972 Alive Not Running

**SOM012629** 22.10.0.972 Alive Not Running

**SOM10011** 22.10.0.972 Alive Not Running

**SOM10020** 22.10.0.972 Alive Not Running

**SOM10023** 22.10.0.972 Upgrading Not Running

**SOM10024** 22.10.0.972 Alive Not Running

**SOM10040** 22.10.0.972 Disconnected (Last : N/A)

**SOM10043** 22.10.0.972 Alive Not Running

**SOM10044** 6.4.0.474 Disconnected (Last : N/A)

**SOM10047** 6.4.0.474 Disconnected (Last : N/A)

**SOM10049** 22.10.0.972 Alive Not Running

**SOM10050** 22.10.0.972 Disconnected (Last : N/A)

**SOM10053** 6.4.0.474 Disconnected (Last : N/A)

**SOM10054** 22.10.0.972 Alive Not Running

ade completed: 1075 Upgrade failed: 509

VCU School of Medicin... Management

3.