

Knowledgebase > Client Advancement Services > Endpoint > Updating Cyberark from cloud page

## Updating Cyberark from cloud page Vann Wheeler - 2024-10-10 - Endpoint

## **Updating Cyberark**

1. Click this text field

Manager	User Name		B	
	Password	Sign In	B)	

2. Click "SOMSECURITY@VCU.EDU"

N. Star	H. M			
ger	User Name		l):	
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		Avberark.com	>	
of these <u>Terms of Service</u> its Reserved				

3. Click "Sign In"

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ger	User Name		lb.	
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of these <u>Terms of Service</u> its Reserved				

4. Click "Select"







## 6. Click the Upgrade or Uninstall Agents link



7. Click this text field

	> C I A https://na115.ep	pm. <b>cybera</b>	ark.com/set-pane?id=UpgradeAgentsPa	ge&clicked=true		Q • ]	Q* Search Google	• • •	🛛 🤏 🖬 (
¢	CYBERARK		Upgrade or Uninst	all Agents	VCU School of	f Medici Manag	ement Options Last sign	n in: 10-Sep-24	
Ť		•	Computer - Action -	P					Refresh
	FPM		Computers: Total: 1547 Upgrade rec	quired: 1476 Upgrading: 2 Upgrade completed:	69 Upgrade failed: 7				
-0	)			Computers - Total 1547, S	ihown 100				
			Apply	Reset	Agent Version	Status	Threat Protection Run Threat P	rotection Vers Installed on	Upgrade Progres
			Group By:	SIM-LBY-10100	24.9.0.2253	Alive	Not Running	15-Apr-21 13:48:25	Completed
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o —	Policies	~	version All	≤ SOM10040	24.8.0.2240	Alive	Not Running	08-Jan-24 10:50:05	
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			Unbound	SOM10085	24.8.0.2240	Disconnected (La	Multi-Factor Aut	hentication is not con	figured.
63	Threat Intelligence	$\sim$		SOM10087	24.8.0.2240	Alive	Integrate with you	ur Identity Provider (Id	P) to
				SOM10089	24.8.0.2240	Alive	access the FPM of	ansole with MFA. If you	i don't
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_	A descent of			□ <u>■</u> SOM10099	24.9.0.2253	Alive	Ne representative.		
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				SOM10108	24.8.0.2240	Alive	New release 24.9	0.0.2253 of EPM Agent	for
				SOM10110	24.8.0.2240	Alive	Windows is avail	able.	
				SOM10113	24.8.0.2240	Alive	You can upgrade	EPM Agents in the "Up	grade or
				SOM10119	24.8.0.2240	Alive	W Uninstall Agents"	page.	
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8. Click this cell

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9. Click "Filter..."

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10. Click here

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er versions	SOM10040	24.8.0.2240	Alive	Not	Running
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	🗌 💻 SOM10092		OK Cancel	Apply	access the EPN
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11. Click here

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## 12. Click this text field

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13. Click "Loadin	g "				

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			•	C	ompi	uters - Total 1547, Filt	tered 983, Shown 100
			Apply Reset			Computer	<ul> <li>Agent Version</li> </ul>
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agement		None				SOM10019	24.8.0.2240
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Catalog	$\sim$	Name				SOM10040	24.8.0.2240
		Version	Older versions			SOM10054	24.8.0.2240
	$\sim$	Logged in				SOM10061	24.8.0.2240
		Status	Filter			SOM10083	24.8.0.2240
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14. Click this text field

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				4	Com	puters - Total 1547,	Filtered 983, Shown 100
			Apply	Reset		Computer	<ul> <li>Agent Version</li> </ul>
		Crown But				SOM-2NL03D3	24.8.0.2240
aement		Group Бу:				P SOM012629	24.8.0.2240
gement		None				SOM10019	24.8.0.2240
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atalog	$\sim$	Name				SOM10040	24.8.0.2240
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		IP from				SOM10087	24.8.0.2240
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Ipgrade or Uninstall Agents	V Predefined Groups -	🗆 💻 SOM10101	24.8.0
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,	Upgrade	e or Uninstall Age	nt	S		<b>P</b>	VCU School of M	edici	
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		Apply	1E		Computer		Agent Version	Statu	
	0			0	J: None (1)				
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	00	00			I: School of Medicine/	e/Computers/SOMTech/Application Services (2)			
	🔀 Common	•		$\neg$	SOM12528		24.8.0.2240	Alive	
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	CYBERAR	۲	Upgrade or Uninstall Agents
3	ЕРМ		Computers: Total: 983 Upgrade required: 982 Upgrading: 1 Upgrade completed: 0 Upgrade fail.
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