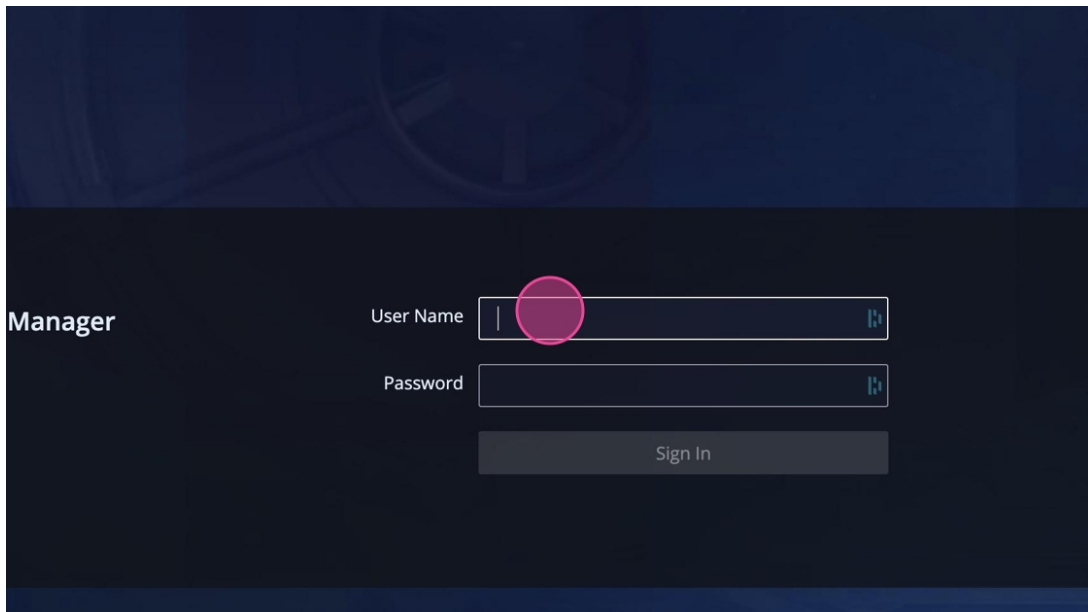


Updating Cyberark from cloud page

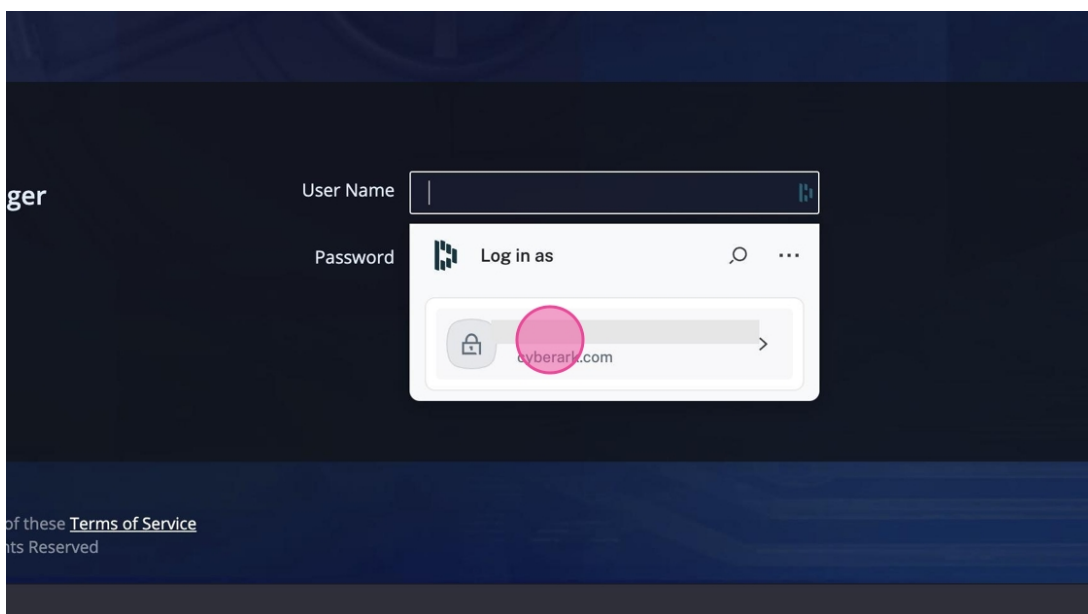
Vann Wheeler - 2024-10-10 - Endpoint

Updating Cyberark

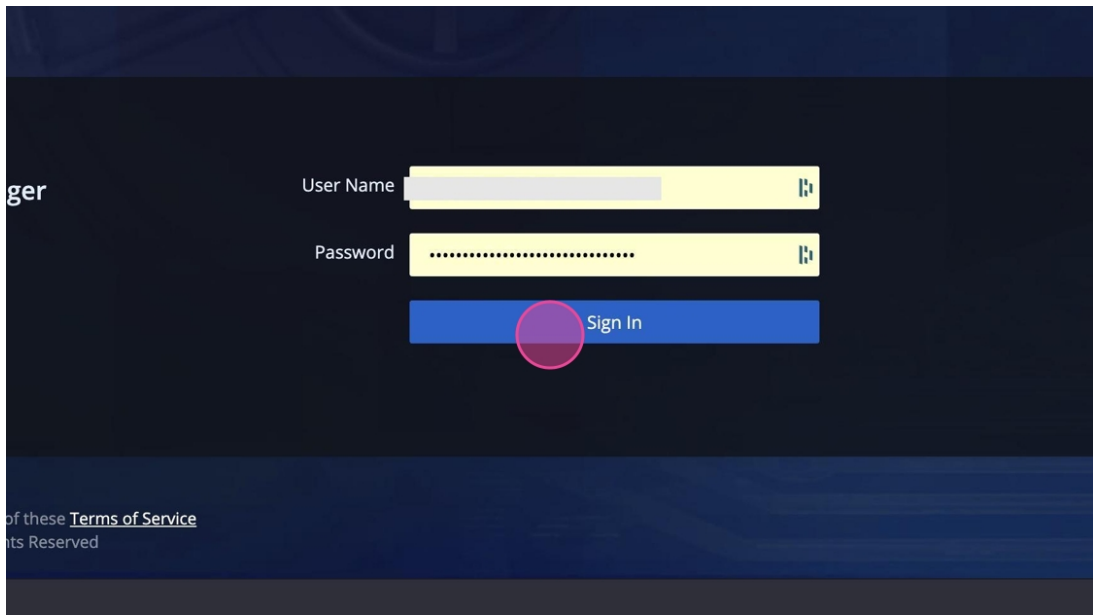
1. Click this text field



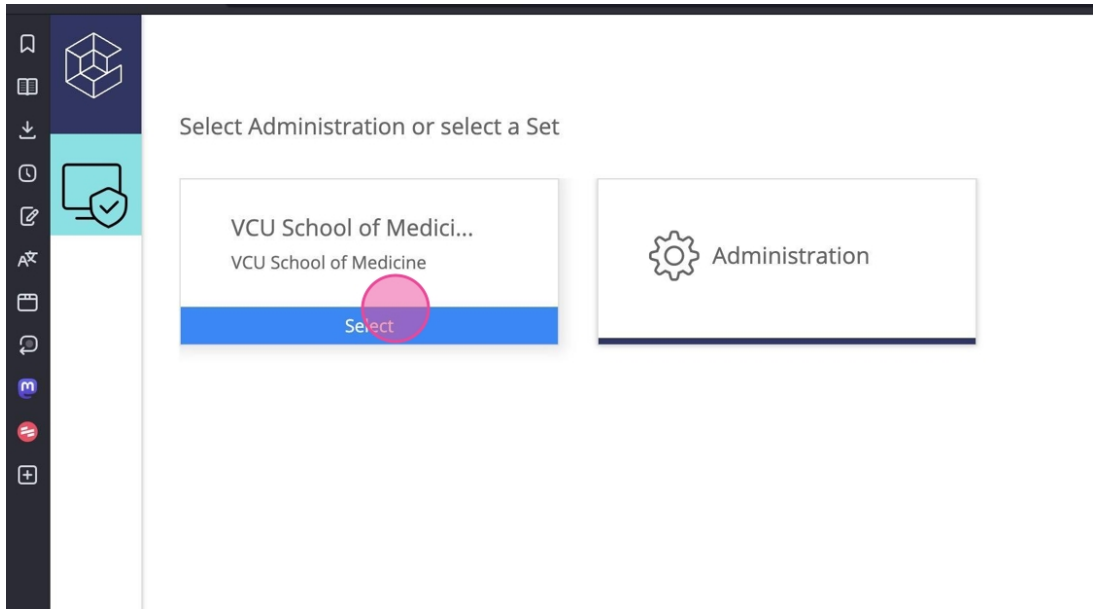
2. Click "SOMSECURITY@VCU.EDU"



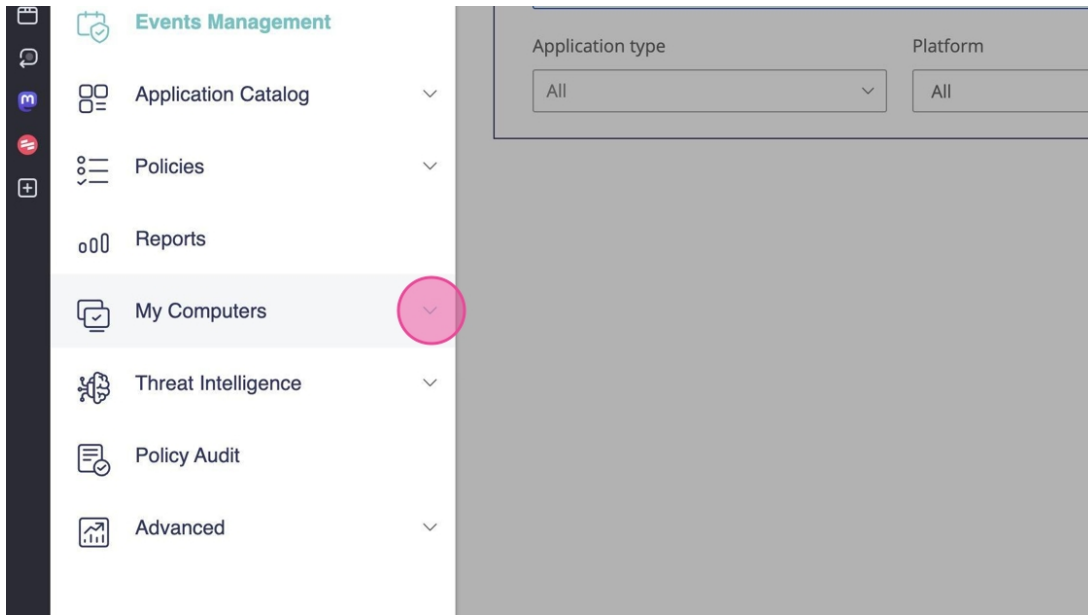
3. Click "Sign In"



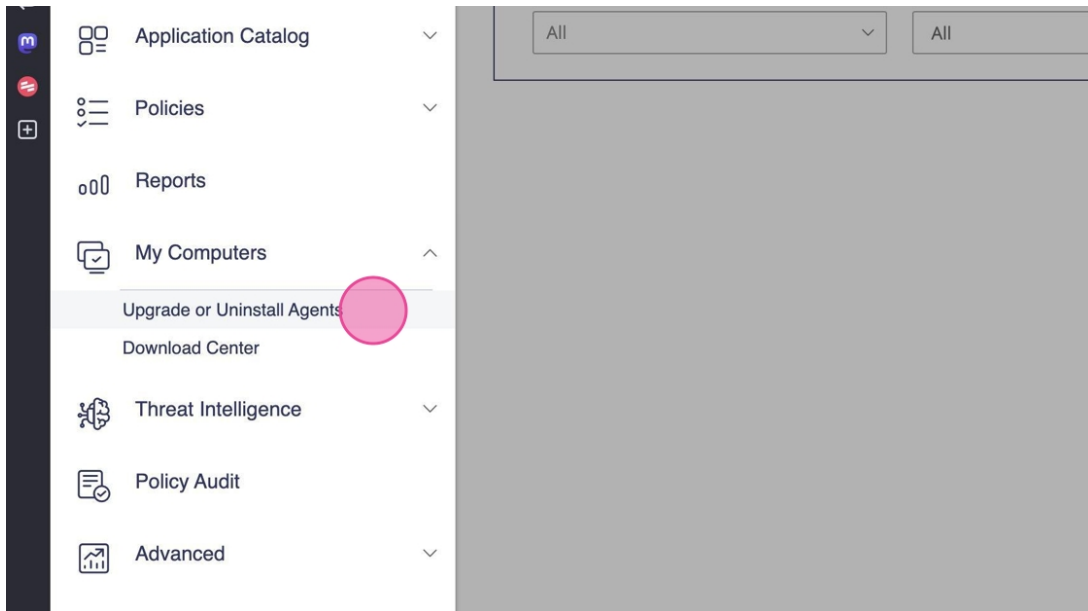
4. Click "Select"



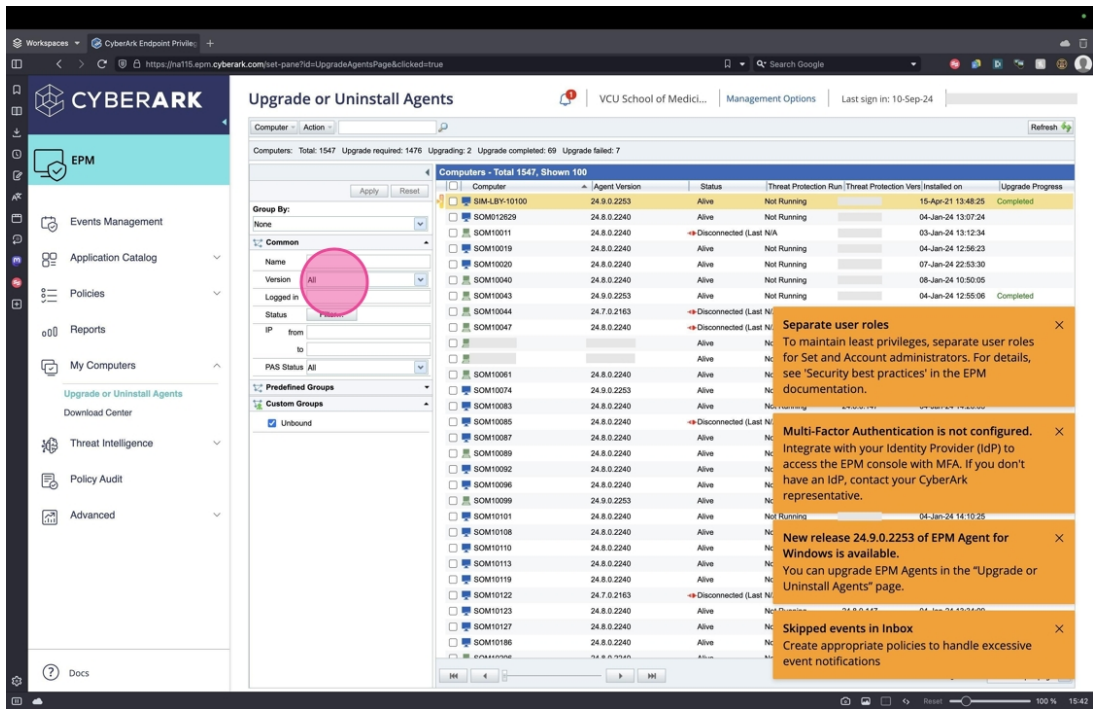
5. Click "□"



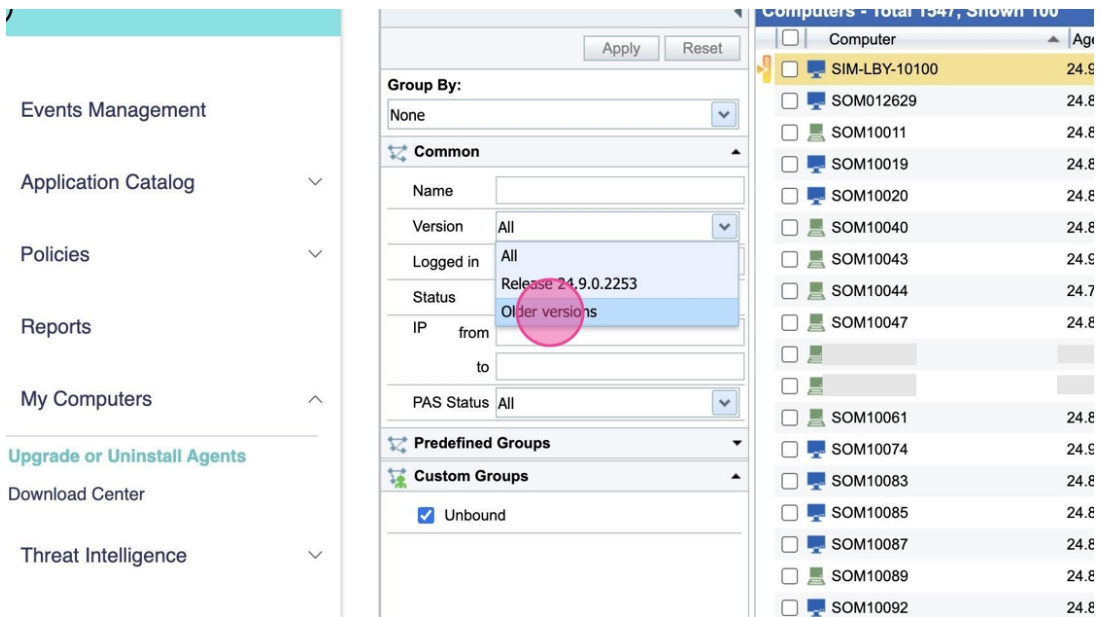
6. Click the Upgrade or Uninstall Agents link



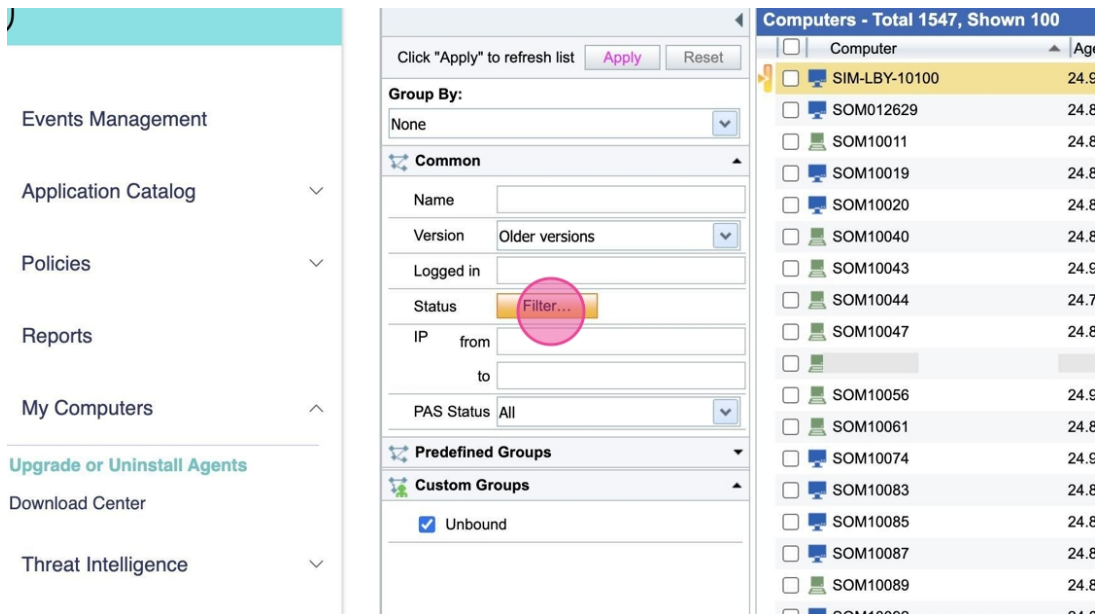
7. Click this text field



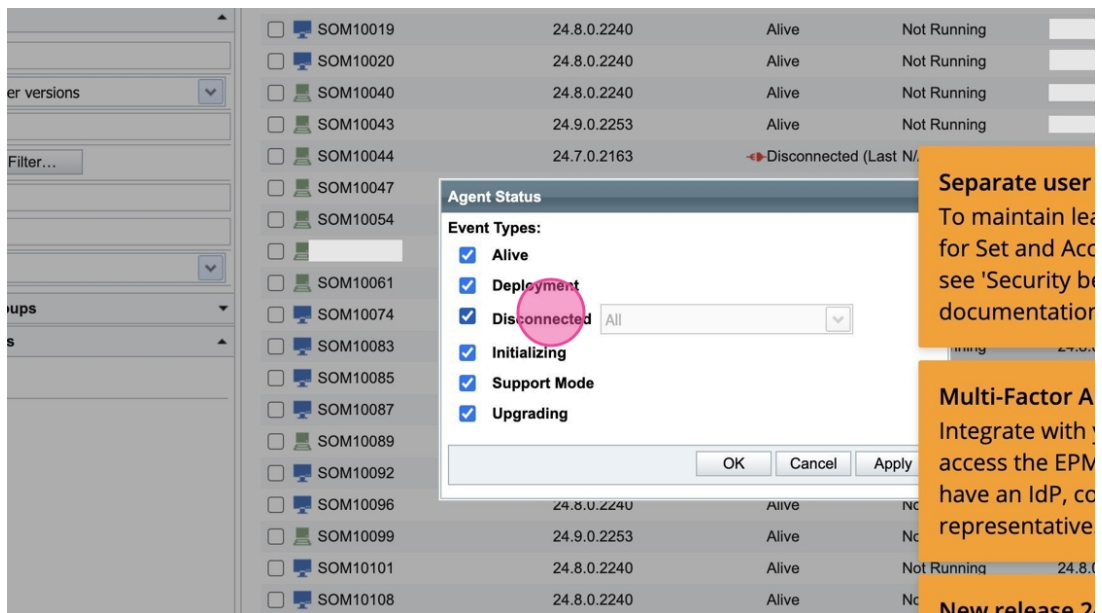
8. Click this cell



9. Click "Filter..."



10. Click here



11. Click here

Agent Status

Event Types:

- Alive
- Deployment
- Disconnected All
- Initializing
- Support Mode
- Upgrading

Buttons: OK, Cancel, Apply

Computer	Version	Status	IP	Last Seen
SOM10047	24.8.0.2240	Alive		
SOM10054	24.9.0.2253	Alive		
SOM10083	24.8.0.2240	Alive		
SOM10085	24.8.0.2240	Alive		
SOM10087	24.8.0.2240	Alive		
SOM10089	24.8.0.2240	Alive		
SOM10092	24.8.0.2240	Alive		
SOM10096	24.8.0.2240	Alive		
SOM10099	24.9.0.2253	Alive		
SOM10101	24.8.0.2240	Alive	Not Running	24.8.0.147 04-Jan
SOM10108	24.8.0.2240	Alive		
SOM10110	24.8.0.2240	Alive		
SOM10113	24.8.0.2240	Alive		
SOM10119	24.8.0.2240	Alive		
SOM10122	24.7.0.2163	Disconnected (Last N/A)		
SOM10123	24.8.0.2240	Alive		

Separate user roles

To maintain least privileges, see for Set and Account administrators see 'Security best practices' in documentation.

Multi-Factor Authentication is

Integrate with your Identity Provider to access the EPM console with MFA. If you do not have an IdP, contact your Cybersecurity representative.

New release 24.9.0.2253 of EPM Windows is available.

You can upgrade EPM Agents in the "Upgrade or Uninstall Agents" page.

12. Click this text field

YBERARK

Upgrade or Uninstall Agents

Computers: Total: 1547 Upgrade required: 1476 Upgrading: 2 Upgrade completed: 69 Upgrade failed: 7

Computers - Total 1547, Shown 100

Group By: None

Computer	Agent Version
SIM-LBY-10100	24.9.0.2253
SOM012629	24.8.0.2240
SOM10011	24.8.0.2240
SOM10019	24.8.0.2240
SOM10020	24.8.0.2240
SOM10040	24.8.0.2240
SOM10043	24.9.0.2253
SOM10044	24.7.0.2163
SOM10047	24.8.0.2240
SOM10054	24.8.0.2240
SOM10056	24.9.0.2253

13. Click "Loading..."

ERARK Upgrade or Uninstall Agents VCU School o

Computer Action

Computers: Total: 1547 Upgrade required: 1476 Upgrading: 2 Upgrade completed: 69 Upgrade failed: 7

Apply Reset

Group By:
None

Common

Name

Version Older versions

Logged in

Status Filter...

IP from to

PAS Status All

Computers - Total 1547, Filtered 983, Shown 100

Computer	Agent Version
<input type="checkbox"/> SOM-2NL03D3	24.8.0.2240
<input type="checkbox"/> SOM012629	24.8.0.2240
<input type="checkbox"/> SOM10019	24.8.0.2240
<input type="checkbox"/> SOM10020	24.8.0.2240
<input type="checkbox"/> SOM10040	24.8.0.2240
<input type="checkbox"/> SOM10054	24.8.0.2240
<input type="checkbox"/> SOM10061	24.8.0.2240
<input type="checkbox"/> SOM10083	24.8.0.2240
<input type="checkbox"/> SOM10087	24.8.0.2240
<input type="checkbox"/> SOM10089	24.8.0.2240
<input type="checkbox"/> SOM10092	24.8.0.2240

14. Click this text field

ERARK Upgrade or Uninstall Agents VCU School o

Computer Action

Computers: Total: 983 Upgrade required: 982 Upgrading: 1 Upgrade completed: 0 Upgrade failed: 1

Apply Reset

Group By:
None

Common

Name

Version Older versions

Logged in

Status Filter...

IP from to

PAS Status All

Computers - Total 1547, Filtered 983, Shown 100

Computer	Agent Version
<input type="checkbox"/> SOM-2NL03D3	24.8.0.2240
<input type="checkbox"/> SOM012629	24.8.0.2240
<input type="checkbox"/> SOM10019	24.8.0.2240
<input type="checkbox"/> SOM10020	24.8.0.2240
<input type="checkbox"/> SOM10040	24.8.0.2240
<input type="checkbox"/> SOM10054	24.8.0.2240
<input type="checkbox"/> SOM10061	24.8.0.2240
<input type="checkbox"/> SOM10083	24.8.0.2240
<input type="checkbox"/> SOM10087	24.8.0.2240
<input type="checkbox"/> SOM10089	24.8.0.2240
<input type="checkbox"/> SOM10092	24.8.0.2240

15. Click this cell

EPM

- Events Management
- Application Catalog
- Policies
- Reports
- My Computers
- Upgrade or Uninstall Agents
- Download Center
- Threat Intelligence

Computers - Total 1547, Filtered 983, Show

Apply Reset

Group By:

- None
- None
- Agent Status
- Agent Version
- First Letter
- Network
- OU**
- PC Type

from to

PAS Status All

Predefined Groups

Custom Groups

- Unbound
- SuspendPolicies

Computer	Agent Version
<input type="checkbox"/> SOM-2NL03D3	24.8.0
<input type="checkbox"/> SOM012629	24.8.0
<input type="checkbox"/> SOM10019	24.8.0
<input type="checkbox"/> SOM10020	24.8.0
<input type="checkbox"/> SOM10040	24.8.0
<input type="checkbox"/> SOM10054	24.8.0
<input type="checkbox"/> SOM10061	24.8.0
<input type="checkbox"/> SOM10083	24.8.0
<input type="checkbox"/> SOM10087	24.8.0
<input type="checkbox"/> SOM10089	24.8.0
<input type="checkbox"/> SOM10092	24.8.0
<input type="checkbox"/> SOM10096	24.8.0
<input type="checkbox"/> SOM10101	24.8.0
<input type="checkbox"/> SOM10108	24.8.0
<input type="checkbox"/> SOM10110	24.8.0
<input type="checkbox"/> SOM10113	24.8.0
<input type="checkbox"/> SOM10119	24.8.0

16. Click here

RK

Upgrade or Uninstall Agents

VCU School of Medici...

Computer Action

Computers: Total: 983 Upgrade required: 982 Upgrading: 1 Upgrade completed: 0 Upgrade failed: 1

Computers - Total 1547, Filtered 1

Apply Reset

Group By:

OU

Common

Name

Version Older versions

Logged in

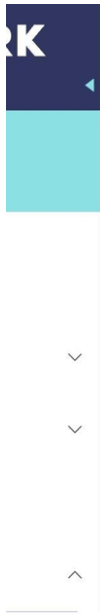
Status Filter...

IP from to

PAS Status All

- OU: None (1)
- SOM14811 24.7.0.2163 Up
- OU: School of Medicine/Computers/SOMTech/Application Services (2)
- OU: School of Medicine/Computers/SOMTech/SOMTech Shared (1)
- OU: School of Medicine/Computers/SOMTech/Web Services (1)
- OU: School of Medicine/SOMTech/Computers (1)
- OU: School of Medicine/SOMTech/Computers/_Loaners (5)
- OU: School of Medicine/SOMTech/Computers/_Prestage (1)
- OU: School of Medicine/SOMTech/Computers/Addiction Psychiatry (2)
- OU: School of Medicine/SOMTech/Computers/Addiction Psychiatry/Ac
- OU: School of Medicine/SOMTech/Computers/Anatomy (55)
- OU: School of Medicine/SOMTech/Computers/Anatomy/Anatomv Shar

17. Click here



Upgrade or Uninstall Agents



VCU School of Medici...

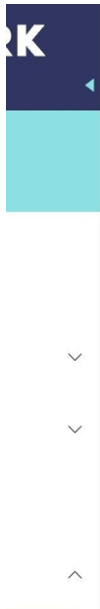
Computer Action

Computers: Total: 983 Upgrade required: 982 Upgrading: 1 Upgrade completed: 0 Upgrade failed: 1

Computers - Total 1547, Filtered 2, Shown 3

Computer	Agent Version	Status
OU: None (1)		
SOM14811	24.7.0.2163	Upgra
OU: School of Medicine/Computers/SOMTech/Application Services (2)		
SOM12528	24.8.0.2240	Alive
SOM15001	24.2.0.1855	Alive
OU: School of Medicine/Computers/SOMTech/SOMTech Shared (1)		
OU: School of Medicine/Computers/SOMTech/Web Services (1)		
OU: School of Medicine/SOMTech/Computers (1)		
OU: School of Medicine/SOMTech/Computers/_Loaners (5)		
OU: School of Medicine/SOMTech/Computers/_Prestage (1)		
OU: School of Medicine/SOMTech/Computers/Addiction Psychiatry (2)		
OU: School of Medicine/SOMTech/Computers/Addiction Psychiatry/Addic		

18. Click here



Upgrade or Uninstall Agents



VCU School of Medici...

Computer Action

Computers: Total: 983 Upgrade required: 982 Upgrading: 1 Upgrade completed: 0 Upgrade failed: 1

Computers - Total 1547, Filtered 2, Shown 3

Computer	Agent Version	Status
OU: None (1)		
SOM14811	24.7.0.2163	Upgra
OU: School of Medicine/Computers/SOMTech/Application Services (2)		
SOM12528	24.8.0.2240	Alive
SOM15001	24.2.0.1855	Alive
OU: School of Medicine/Computers/SOMTech/SOMTech Shared (1)		
OU: School of Medicine/Computers/SOMTech/Web Services (1)		
OU: School of Medicine/SOMTech/Computers (1)		
OU: School of Medicine/SOMTech/Computers/_Loaners (5)		
OU: School of Medicine/SOMTech/Computers/_Prestage (1)		
OU: School of Medicine/SOMTech/Computers/Addiction Psychiatry (2)		
OU: School of Medicine/SOMTech/Computers/Addiction Psychiatry/Addic		

19. Click "Action"

CyberArk Endpoint Privilege

https://na115.epm.cyberark.com/set-pane?id=UpgradeAgentsPage&clicked=true

CYBERARK

Upgrade or Uninstall Agents

Computer Action

Computers: Total: 983 Upgrade required: 982 Upgrading: 1 Upgrade completed: 0 Upgrade failed: 0

Apply Reset

Group By: OU

Common

Name

Version Older versions

Logged in

Computers - Total 1547, Filtered 2, Show

Computer

OU: None (1)

SOM14811

OU: School of Medicine/Computers/SOM12528

SOM12528

SOM15001

OU: School of Medicine/Computers/SOM15001

OU: School of Medicine/Computers/SOM15001

20. Click here

CyberArk Endpoint Privilege

https://na115.epm.cyberark.com/set-pane?id=UpgradeAgentsPage&clicked=true

CYBERARK

Upgrade or Uninstall Agents

Computer Action

Computers: Total: 983 Upgrade required: 982 Upgrading: 1 Upgrade completed: 0 Upgrade failed: 0

Apply Reset

Group By: OU

Common

Name

Version Older versions

Logged in

Computers - Total 1547, Filtered 2, Show

Computer

OU: None (1)

SOM14811

OU: School of Medicine/Computers/SOM12528

SOM12528

SOM15001

OU: School of Medicine/Computers/SOM15001

OU: School of Medicine/Computers/SOM15001

Upgrade Checked

Upgrade All (currently filtered) Older

Cancel Upgrade

Uninstall Checked


Generate Secure Token for all Computers...

Generate Secure Token for selected Computer...

21. Click here

<input type="checkbox"/> OU: School of Medicine/Computers/SOMTech/web Services (1)
<input type="checkbox"/> OU: School of Medicine/SOMTech/Computers (1)
<input type="checkbox"/> OU: School of Medicine/SOMTech/Computers/_Loaners (5)
<input type="checkbox"/> OU: School of M
<input type="checkbox"/> OU: School of M
<input type="checkbox"/> OU: School of M
<input type="checkbox"/> OU: School of M
<input type="checkbox"/> OU: School of M
<input type="checkbox"/> OU: School of M
<input type="checkbox"/> OU: School of M
<input type="checkbox"/> OU: School of M
<input type="checkbox"/> OU: School of M
<input type="checkbox"/> OU: School of Medicine/SOMTech/Computers/CCTR (24)
<input type="checkbox"/> OU: School of Medicine/SOMTech/Computers/CSIS/ACSS -Trauma Surgery (AC) (21)
<input type="checkbox"/> OU: School of Medicine/SOMTech/Computers/CSIS/ACSS -Trauma Surgery (AC)/ACSS Shared (1)
<input type="checkbox"/> OU: School of Medicine/SOMTech/Computers/CSIS/CSIS Team (CS) (2)
<input type="checkbox"/> OU: School of Medicine/SOMTech/Computers/CSIS/CTCCE (CC) (4)
<input type="checkbox"/> OU: School of Medicine/SOMTech/Computers/CSIS/CTCCE (CC)/CTCCE Shared (2)
<input type="checkbox"/> OU: School of Medicine/SOMTech/Computers/CSIS/General Surgery (SG) (1)
<input type="checkbox"/> OU: School of Medicine/SOMTech/Computers/CSIS/Surgery Admin (SA) (11)

Warning [X]



Are you sure you want to upgrade EPM agent on the selected computers?

[Yes] [No]